

## **Quality Policy**

Method IT, established in 1997 as Strategic Networking Consulting Limited, serves as an independent IT solution provider. The company has grown rapidly with its founding shareholders remaining as directors in the business. Although initially concentrating on the finance industry, the company has greatly broadened its exposure to other professional service sectors and these have become a significant contributor to growth.

The company is a vertically integrated specialist supplier of IT solutions, providing a high level of impartial professionalism from consultancy through implementation to support. Clients, therefore, have a single point of reference which ensures a high quality of service and the assurance that all issues will be immediately addressed.

The business is focused on becoming a leading provider of total IT Solutions within Essex and the Home Counties. This will be achieved by the continued identification, evaluation and provision of best of breed IT services, a comprehensive marketing program, all supported with industry leading customer service.

Since assignments may require varying technological solutions, Method IT operates with highly skilled professional consultants. In this way, the necessary skill and experience for successful solutions is always available. Our personnel develop strong long-term working relationships with our clients.

Method IT comply with all aspects of the BS EN ISO9001 International Standard for Quality, as well as other legal and applicable requirements. All staff understand the importance of quality and abide by the procedures outlined in the Quality Management System, and maintain the culture of continuous improvement.

The management of Method IT are fully committed to Quality and have resolved to continually improve the QMS using a number of internal top level and strategic objectives, the framework of which is defined by the strategic direction of the business.

This Policy and the measurable objectives outlined above are continually reviewed for suitability at Management Review Meetings.

A handwritten signature in black ink, appearing to read 'M Sullivan'.

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Matthew Sullivan

Managing Director

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1 July 2023

Dated